



CUSTOM BUS PROGRAM FREQUENTLY ASKED QUESTIONS AND EXPECTATION FOR RIDERS

2023-2024 School Year

When will 2023-2024 bus registration open?

2023-2024 bus registration opens on May 25, 2023. Families will receive the signup link via email.

What if we do not sign up for Lakeside custom bus service during registration and realize later that we do need service after all?

Late registration may be possible if there is room on the bus route you are interested in. Please contact Ying Purcell at the business office at Custombusprogram@lakesideschool.org if you need further information about seat availability.

Can we cancel the bus service before the end of the contracted period?

We release families from their bus service agreements only when we have another family to take their place. Your cost would then be prorated based on your usage. For safety reasons we must have a record of all students riding the bus so please contact the business office to request a contract change.

What buses travel between Lakeside, University Prep, and Evergreen?

Morning buses stop at University Prep, then Lakeside; Evergreen students transfer to school via the #989 at Lakeside. In the afternoon students from University Prep and Evergreen travel to Lakeside by riding buses #982, #986, or #989 and then transfer to their final buses. Having a shared route keeps the costs down for all families and provides a more robust transportation system.

Can members of the public ride the Lakeside custom buses?

The custom buses are regular King County Metro buses that are designed to meet the needs of commuters, including students. While the routes that serve Lakeside, University Prep and the Evergreen School are used primarily by our students, faculty, and staff, they are available to anyone. Non-students looking for transportation along these routes can freely find them on Metro's website and use these buses as long as they pay the custom fare. This does not happen often.

Can we sign up for morning or afternoon bus service only?

Unfortunately, we cannot accommodate intermittent riders. However, once enrolled in the custom bus service, families have the flexibility to decide when their students ride the buses.

Is ORCA card required to ride the custom bus?

Excellent question! Beginning 2023-2024 school year, ORCA card is no longer required to ride the custom buses. Registered riders will receive a special custom bus sticker to place on the back of their student ID as a proof to be eligible for boarding the custom bus.

What happens during inclement weather?

If Lakeside is in session, the buses will be running. When snow or ice are present, bus routes with hills will be affected, some stops may be eliminated and there will most likely be significant delays. Find more details about snow routes and signing up for transit alerts at www.lakesideschool.org/transportation and <https://kingcounty.gov/depts/transportation/metro/alerts-updates.aspx>.

EXPECTATIONS FOR RIDERS

Riding a Lakeside Metro custom bus is an extension of the school day, and riders are expected to abide by

the Lakeside School community expectations, behaving in ways that are respectful for others. Only registered bus riders can ride the custom buses. Anything that threatens the safety of students, or the driver is unacceptable; such behavior may lead to the loss of bus privileges as well as other disciplinary actions at school. If you have any questions or concerns, please contact Middle School Assistant Director Robert Blackwell or Upper School Assistant Director Whitney Suttell.

By signing up for Lakeside/Metro custom bus program, riders also agree to adhere to Metro's Code of Conduct. Everyone who rides transit must respect the rights of other customers. Metro has a Code of Conduct that governs behavior on transit, in transit centers, and transit property. The Code of Conduct is enforceable. Behaviors not consistent with the Code of Conduct may be subject to penalties.

The complete Metro Transit Code of Conduct is available online at:

<http://kingcounty.gov/depts/transportation/metro/about/safety-security/code-of-conduct.aspx>

Additional information on Lakeside's custom bus service—including bus schedules, service calendar, and interactive maps of all routes are located on the Lakeside's transportation web page: www.lakesideschool.org/transportation